# As Reported by the Senate Financial Institutions Committee

# 131st General Assembly

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Sub. H. B. No. 317

## **Representative Maag**

Cosponsors: Representatives Anielski, Antonio, Arndt, Ashford, Baker, Barnes, Becker, Bishoff, Blessing, Boose, Boyce, Boyd, Brenner, Brown, Buchy, Burkley, Cera, Conditt, Craig, Cupp, DeVitis, Derickson, Dever, Dovilla, Driehaus, Duffey, Fedor, Ginter, Green, Grossman, Hackett, Hagan, Hall, Hambley, Hayes, Henne, Hill, Hood, Howse, Johnson, T., Kunze, Landis, Lepore-Hagan, Manning, McClain, O'Brien, M., O'Brien, S., Patterson, Pelanda, Perales, Phillips, Ramos, Reece, Reineke, Retherford, Rezabek, Roegner, Rogers, Ruhl, Ryan, Schaffer, Scherer, Schuring, Sears, Sheehy, Slaby, Slesnick, Smith, K., Smith, R., Terhar, Thompson, Vitale, Young, Zeltwanger

### Senators Bacon, Obhof, Eklund, Gentile

## A BILL

То	amend sections 149.43, 149.45, and 1349.52 and	1
	to enact section 1349.521 of the Revised Code to	2
	enable the parents or guardian of a protected	3
	consumer to freeze that consumer's credit to	4
	protect the consumer from identity theft.	5

#### BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 149.43, 149.45, and 1349.52 be	6
amended and section 1349.521 of the Revised Code be enacted to	7
read as follows:	8
Sec. 149.43. (A) As used in this section:	9
(1) "Public record" means records kept by any public	10
office, including, but not limited to, state, county, city,	11

(s) In the case of a child fatality review board acting

under sections 307.621 to 307.629 of the Revised Code or a	68
review conducted pursuant to guidelines established by the	69
director of health under section 3701.70 of the Revised Code,	70
records provided to the board or director, statements made by	71
board members during meetings of the board or by persons	72
participating in the director's review, and all work products of	73
the board or director, and in the case of a child fatality	74
review board, child fatality review data submitted by the board	75
to the department of health or a national child death review	76
database, other than the report prepared pursuant to division	77
(A) of section 307.626 of the Revised Code;	78
(t) Records provided to and statements made by the	79
executive director of a public children services agency or a	80
prosecuting attorney acting pursuant to section 5153.171 of the	81
Revised Code other than the information released under that	82
section;	83
(u) Test materials, examinations, or evaluation tools used	84
in an examination for licensure as a nursing home administrator	85
that the board of executives of long-term services and supports	86
administers under section 4751.04 of the Revised Code or	87
contracts under that section with a private or government entity	88
to administer;	89
(v) Records the release of which is prohibited by state or	90
<pre>federal law;</pre>	91
(w) Proprietary information of or relating to any person	92
that is submitted to or compiled by the Ohio venture capital	93
authority created under section 150.01 of the Revised Code;	94
(x) Financial statements and data any person submits for	95

any purpose to the Ohio housing finance agency or the

reasonably promised;

(b) Information provided by an information source or	125
witness to whom confidentiality has been reasonably promised,	126
which information would reasonably tend to disclose the source's	127
or witness's identity;	128
(c) Specific confidential investigatory techniques or	129
procedures or specific investigatory work product;	130
(d) Information that would endanger the life or physical	131
safety of law enforcement personnel, a crime victim, a witness,	132
or a confidential information source.	133
(3) "Medical record" means any document or combination of	134
documents, except births, deaths, and the fact of admission to	135
or discharge from a hospital, that pertains to the medical	136
history, diagnosis, prognosis, or medical condition of a patient	137
and that is generated and maintained in the process of medical	138
treatment.	139
(4) "Trial preparation record" means any record that	140
contains information that is specifically compiled in reasonable	141
anticipation of, or in defense of, a civil or criminal action or	142
proceeding, including the independent thought processes and	143
personal trial preparation of an attorney.	144
(5) "Intellectual property record" means a record, other	145
than a financial or administrative record, that is produced or	146
collected by or for faculty or staff of a state institution of	147
higher learning in the conduct of or as a result of study or	148
research on an educational, commercial, scientific, artistic,	149
technical, or scholarly issue, regardless of whether the study	150
or research was sponsored by the institution alone or in	151
conjunction with a governmental body or private concern, and	152
that has not been publicly released, published, or patented.	1.5.3

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(6) "Donor profile record" means all records about donors	154
or potential donors to a public institution of higher education	155
except the names and reported addresses of the actual donors and	156
the date, amount, and conditions of the actual donation.	157
(7) "Peace officer, parole officer, probation officer,	158
bailiff, prosecuting attorney, assistant prosecuting attorney,	159
correctional employee, community-based correctional facility	160
employee, youth services employee, firefighter, EMT, or	161
investigator of the bureau of criminal identification and	162
investigation residential and familial information" means any	163
information that discloses any of the following about a peace	164
officer, parole officer, probation officer, bailiff, prosecuting	165
attorney, assistant prosecuting attorney, correctional employee,	166
community-based correctional facility employee, youth services	167
employee, firefighter, EMT, or investigator of the bureau of	168
criminal identification and investigation:	169
(a) The address of the actual personal residence of a	170
peace officer, parole officer, probation officer, bailiff,	171
assistant prosecuting attorney, correctional employee,	172
community-based correctional facility employee, youth services	173
employee, firefighter, EMT, or an investigator of the bureau of	174
criminal identification and investigation, except for the state	175
or political subdivision in which the peace officer, parole	176
officer, probation officer, bailiff, assistant prosecuting	177
attorney, correctional employee, community-based correctional	178

(b) Information compiled from referral to or participationin an employee assistance program;183

facility employee, youth services employee, firefighter, EMT, or

investigator of the bureau of criminal identification and

investigation resides;

- (c) The social security number, the residential telephone 184 number, any bank account, debit card, charge card, or credit 185 card number, or the emergency telephone number of, or any 186 medical information pertaining to, a peace officer, parole 187 officer, probation officer, bailiff, prosecuting attorney, 188 assistant prosecuting attorney, correctional employee, 189 community-based correctional facility employee, youth services 190 employee, firefighter, EMT, or investigator of the bureau of 191 criminal identification and investigation; 192
- (d) The name of any beneficiary of employment benefits, 193 including, but not limited to, life insurance benefits, provided 194 to a peace officer, parole officer, probation officer, bailiff, 195 prosecuting attorney, assistant prosecuting attorney, 196 correctional employee, community-based correctional facility 197 employee, youth services employee, firefighter, EMT, or 198 investigator of the bureau of criminal identification and 199 investigation by the peace officer's, parole officer's, 200 probation officer's, bailiff's, prosecuting attorney's, 201 assistant prosecuting attorney's, correctional employee's, 202 community-based correctional facility employee's, youth services 203 employee's, firefighter's, EMT's, or investigator of the bureau 204 of criminal identification and investigation's employer; 205
- (e) The identity and amount of any charitable or 206 employment benefit deduction made by the peace officer's, parole 207 officer's, probation officer's, bailiff's, prosecuting 208 attorney's, assistant prosecuting attorney's, correctional 209 employee's, community-based correctional facility employee's, 210 youth services employee's, firefighter's, EMT's, or investigator 211 of the bureau of criminal identification and investigation's 212 employer from the peace officer's, parole officer's, probation 213 officer's, bailiff's, prosecuting attorney's, assistant 214

prosecuting attorney's, correctional employee's, community-based	215
correctional facility employee's, youth services employee's,	216
firefighter's, EMT's, or investigator of the bureau of criminal	217
identification and investigation's compensation unless the	218
amount of the deduction is required by state or federal law;	219
(f) The name, the residential address, the name of the	220
employer, the address of the employer, the social security	221
number, the residential telephone number, any bank account,	222
debit card, charge card, or credit card number, or the emergency	223
telephone number of the spouse, a former spouse, or any child of	224
a peace officer, parole officer, probation officer, bailiff,	225
prosecuting attorney, assistant prosecuting attorney,	226
correctional employee, community-based correctional facility	227
employee, youth services employee, firefighter, EMT, or	228
investigator of the bureau of criminal identification and	229
investigation;	230
(g) A photograph of a peace officer who holds a position	231
or has an assignment that may include undercover or plain	232
clothes positions or assignments as determined by the peace	233
officer's appointing authority.	234
As used in divisions (A)(7) and (B)(9) of this section,	235
"peace officer" has the same meaning as in section 109.71 of the	236
Revised Code and also includes the superintendent and troopers	237
of the state highway patrol; it does not include the sheriff of	238
a county or a supervisory employee who, in the absence of the	239
sheriff, is authorized to stand in for, exercise the authority	240
of, and perform the duties of the sheriff.	241
As used in divisions (A)(7) and (B)(9) of this section,	242
"correctional employee" means any employee of the department of	243
rehabilitation and correction who in the course of performing	244

age of eighteen or the address or telephone number of that

person's parent, guardian, custodian, or emergency contact

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person;	274
(b) The social security number, birth date, or	275
photographic image of a person under the age of eighteen;	276
(c) Any medical record, history, or information pertaining	277
to a person under the age of eighteen;	278
(d) Any additional information sought or required about a	279
person under the age of eighteen for the purpose of allowing	280
that person to participate in any recreational activity	281
conducted or sponsored by a public office or to use or obtain	282
admission privileges to any recreational facility owned or	283
operated by a public office.	284
(9) "Community control sanction" has the same meaning as	285
in section 2929.01 of the Revised Code.	286
(10) "Post-release control sanction" has the same meaning	287
as in section 2967.01 of the Revised Code.	288
(11) "Redaction" means obscuring or deleting any	289
information that is exempt from the duty to permit public	290
inspection or copying from an item that otherwise meets the	291
definition of a "record" in section 149.011 of the Revised Code.	292
(12) "Designee" and "elected official" have the same	293
meanings as in section 109.43 of the Revised Code.	294
(B)(1) Upon request and subject to division (B)(8) of this	295
section, all public records responsive to the request shall be	296
promptly prepared and made available for inspection to any	297
person at all reasonable times during regular business hours.	298
Subject to division (B)(8) of this section, upon request, a	299
public office or person responsible for public records shall	300
make copies of the requested public record available at cost and	301

within a reasonable period of time. If a public record contains	302
information that is exempt from the duty to permit public	303
inspection or to copy the public record, the public office or	304
the person responsible for the public record shall make	305
available all of the information within the public record that	306
is not exempt. When making that public record available for	307
public inspection or copying that public record, the public	308
office or the person responsible for the public record shall	309
notify the requester of any redaction or make the redaction	310
plainly visible. A redaction shall be deemed a denial of a	311
request to inspect or copy the redacted information, except if	312
federal or state law authorizes or requires a public office to	313
make the redaction.	314

(2) To facilitate broader access to public records, a 315 public office or the person responsible for public records shall 316 organize and maintain public records in a manner that they can 317 be made available for inspection or copying in accordance with 318 division (B) of this section. A public office also shall have 319 available a copy of its current records retention schedule at a 320 location readily available to the public. If a requester makes 321 an ambiguous or overly broad request or has difficulty in making 322 a request for copies or inspection of public records under this 323 section such that the public office or the person responsible 324 for the requested public record cannot reasonably identify what 325 public records are being requested, the public office or the 326 person responsible for the requested public record may deny the 327 request but shall provide the requester with an opportunity to 328 revise the request by informing the requester of the manner in 329 which records are maintained by the public office and accessed 330 in the ordinary course of the public office's or person's 331 duties. 332

- (3) If a request is ultimately denied, in part or in 333 whole, the public office or the person responsible for the 334 requested public record shall provide the requester with an 335 explanation, including legal authority, setting forth why the 336 request was denied. If the initial request was provided in 337 writing, the explanation also shall be provided to the requester 338 in writing. The explanation shall not preclude the public office 339 or the person responsible for the requested public record from 340 relying upon additional reasons or legal authority in defending 341 an action commenced under division (C) of this section. 342
- (4) Unless specifically required or authorized by state or 343 federal law or in accordance with division (B) of this section, 344 no public office or person responsible for public records may 345 limit or condition the availability of public records by 346 requiring disclosure of the requester's identity or the intended 347 use of the requested public record. Any requirement that the 348 requester disclose the requestor's identity or the intended use 349 of the requested public record constitutes a denial of the 350 request. 351
- (5) A public office or person responsible for public 352 records may ask a requester to make the request in writing, may 353 ask for the requester's identity, and may inquire about the 354 intended use of the information requested, but may do so only 355 after disclosing to the requester that a written request is not 356 mandatory and that the requester may decline to reveal the 357 requester's identity or the intended use and when a written 358 request or disclosure of the identity or intended use would 359 benefit the requester by enhancing the ability of the public 360 office or person responsible for public records to identify, 361 locate, or deliver the public records sought by the requester. 362

- (6) If any person chooses to obtain a copy of a public 363 record in accordance with division (B) of this section, the 364 public office or person responsible for the public record may 365 require that person to pay in advance the cost involved in 366 providing the copy of the public record in accordance with the 367 choice made by the person seeking the copy under this division. 368 The public office or the person responsible for the public 369 record shall permit that person to choose to have the public 370 record duplicated upon paper, upon the same medium upon which 371 the public office or person responsible for the public record 372 keeps it, or upon any other medium upon which the public office 373 or person responsible for the public record determines that it 374 reasonably can be duplicated as an integral part of the normal 375 operations of the public office or person responsible for the 376 public record. When the person seeking the copy makes a choice 377 under this division, the public office or person responsible for 378 the public record shall provide a copy of it in accordance with 379 the choice made by the person seeking the copy. Nothing in this 380 section requires a public office or person responsible for the 381 public record to allow the person seeking a copy of the public 382 record to make the copies of the public record. 383
- (7) Upon a request made in accordance with division (B) of 384 this section and subject to division (B)(6) of this section, a 385 public office or person responsible for public records shall 386 transmit a copy of a public record to any person by United 387 States mail or by any other means of delivery or transmission 388 within a reasonable period of time after receiving the request 389 for the copy. The public office or person responsible for the 390 public record may require the person making the request to pay 391 in advance the cost of postage if the copy is transmitted by 392 United States mail or the cost of delivery if the copy is 393

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transmitted other than by United States mail, and to pay in

advance the costs incurred for other supplies used in the

mailing, delivery, or transmission.

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Any public office may adopt a policy and procedures that

it will follow in transmitting, within a reasonable period of

time after receiving a request, copies of public records by

United States mail or by any other means of delivery or

transmission pursuant to this division. A public office that

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adopts a policy and procedures under this division shall comply

with them in performing its duties under this division.

In any policy and procedures adopted under this division, a public office may limit the number of records requested by a person that the office will transmit by United States mail to ten per month, unless the person certifies to the office in writing that the person does not intend to use or forward the requested records, or the information contained in them, for commercial purposes. For purposes of this division, "commercial" shall be narrowly construed and does not include reporting or gathering news, reporting or gathering information to assist citizen oversight or understanding of the operation or activities of government, or nonprofit educational research.

(8) A public office or person responsible for public 415 records is not required to permit a person who is incarcerated 416 pursuant to a criminal conviction or a juvenile adjudication to 417 inspect or to obtain a copy of any public record concerning a 418 criminal investigation or prosecution or concerning what would 419 be a criminal investigation or prosecution if the subject of the 420 investigation or prosecution were an adult, unless the request 421 to inspect or to obtain a copy of the record is for the purpose 422 of acquiring information that is subject to release as a public 423

record under this section and the judge who imposed the sentence	424
or made the adjudication with respect to the person, or the	425
judge's successor in office, finds that the information sought	426
in the public record is necessary to support what appears to be	427
a justiciable claim of the person.	428

(9) (a) Upon written request made and signed by a 429 journalist on or after December 16, 1999, a public office, or 430 person responsible for public records, having custody of the 431 records of the agency employing a specified peace officer, 432 433 parole officer, probation officer, bailiff, prosecuting attorney, assistant prosecuting attorney, correctional employee, 434 community-based correctional facility employee, youth services 435 employee, firefighter, EMT, or investigator of the bureau of 436 criminal identification and investigation shall disclose to the 437 journalist the address of the actual personal residence of the 438 peace officer, parole officer, probation officer, bailiff, 439 prosecuting attorney, assistant prosecuting attorney, 440 correctional employee, community-based correctional facility 441 employee, youth services employee, firefighter, EMT, or 442 investigator of the bureau of criminal identification and 443 investigation and, if the peace officer's, parole officer's, 444 probation officer's, bailiff's, prosecuting attorney's, 445 assistant prosecuting attorney's, correctional employee's, 446 community-based correctional facility employee's, youth services 447 employee's, firefighter's, EMT's, or investigator of the bureau 448 of criminal identification and investigation's spouse, former 449 spouse, or child is employed by a public office, the name and 450 address of the employer of the peace officer's, parole 451 officer's, probation officer's, bailiff's, prosecuting 452 attorney's, assistant prosecuting attorney's, correctional 453 employee's, community-based correctional facility employee's, 454

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youth services employee's, firefighter's, EMT's, or investigator	455
of the bureau of criminal identification and investigation's	456
spouse, former spouse, or child. The request shall include the	457
journalist's name and title and the name and address of the	458
journalist's employer and shall state that disclosure of the	459
information sought would be in the public interest.	460

- (b) Division (B)(9)(a) of this section also applies to journalist requests for customer information maintained by a municipally owned or operated public utility, other than social security numbers and any private financial information such as credit reports, payment methods, credit card numbers, and bank account information.
- (c) As used in division (B)(9) of this section,

  "journalist" means a person engaged in, connected with, or

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  employed by any news medium, including a newspaper, magazine,

  press association, news agency, or wire service, a radio or

  television station, or a similar medium, for the purpose of

  gathering, processing, transmitting, compiling, editing, or

  disseminating information for the general public.

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- (C)(1) If a person allegedly is aggrieved by the failure 474 of a public office or the person responsible for public records 475 to promptly prepare a public record and to make it available to 476 the person for inspection in accordance with division (B) of 477 this section or by any other failure of a public office or the 478 person responsible for public records to comply with an 479 obligation in accordance with division (B) of this section, the 480 person allegedly aggrieved may commence a mandamus action to 481 obtain a judgment that orders the public office or the person 482 responsible for the public record to comply with division (B) of 483 this section, that awards court costs and reasonable attorney's 484

fees to the person that instituted the mandamus action, and, if 485 applicable, that includes an order fixing statutory damages 486 under division (C)(1) of this section. The mandamus action may 487 be commenced in the court of common pleas of the county in which 488 division (B) of this section allegedly was not complied with, in 489 the supreme court pursuant to its original jurisdiction under 490 Section 2 of Article IV, Ohio Constitution, or in the court of 491 appeals for the appellate district in which division (B) of this 492 section allegedly was not complied with pursuant to its original 493 jurisdiction under Section 3 of Article IV, Ohio Constitution. 494

495 If a requestor transmits a written request by hand delivery or certified mail to inspect or receive copies of any 496 public record in a manner that fairly describes the public 497 record or class of public records to the public office or person 498 responsible for the requested public records, except as 499 otherwise provided in this section, the requestor shall be 500 entitled to recover the amount of statutory damages set forth in 501 this division if a court determines that the public office or 502 the person responsible for public records failed to comply with 503 an obligation in accordance with division (B) of this section. 504

The amount of statutory damages shall be fixed at one 505 506 hundred dollars for each business day during which the public office or person responsible for the requested public records 507 failed to comply with an obligation in accordance with division 508 (B) of this section, beginning with the day on which the 509 requester files a mandamus action to recover statutory damages, 510 up to a maximum of one thousand dollars. The award of statutory 511 damages shall not be construed as a penalty, but as compensation 512 for injury arising from lost use of the requested information. 513 The existence of this injury shall be conclusively presumed. The 514 award of statutory damages shall be in addition to all other 515

remedies authorized by this section.	516
The court may reduce an award of statutory damages or not	517
award statutory damages if the court determines both of the	518
following:	519
(a) That, based on the ordinary application of statutory	520
law and case law as it existed at the time of the conduct or	521
threatened conduct of the public office or person responsible	522
for the requested public records that allegedly constitutes a	523
failure to comply with an obligation in accordance with division	524
(B) of this section and that was the basis of the mandamus	525
action, a well-informed public office or person responsible for	526
the requested public records reasonably would believe that the	527
conduct or threatened conduct of the public office or person	528
responsible for the requested public records did not constitute	529
a failure to comply with an obligation in accordance with	530
division (B) of this section;	531
(b) That a well-informed public office or person	532
responsible for the requested public records reasonably would	533
believe that the conduct or threatened conduct of the public	534
office or person responsible for the requested public records	535
would serve the public policy that underlies the authority that	536
is asserted as permitting that conduct or threatened conduct.	537
(2)(a) If the court issues a writ of mandamus that orders	538
the public office or the person responsible for the public	539
record to comply with division (B) of this section and	540
determines that the circumstances described in division (C)(1)	541
of this section exist, the court shall determine and award to	542
the relator all court costs.	543

(b) If the court renders a judgment that orders the public

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office or the person responsible for the public record to comply	545
with division (B) of this section, the court may award	546
reasonable attorney's fees subject to reduction as described in	547
division (C)(2)(c) of this section. The court shall award	548
reasonable attorney's fees, subject to reduction as described in	549
division (C)(2)(c) of this section when either of the following	550
applies:	551
(i) The public office or the person responsible for the	552
public records failed to respond affirmatively or negatively to	553
the public records request in accordance with the time allowed	554
under division (B) of this section.	555
(ii) The public office or the person responsible for the	556
public records promised to permit the relator to inspect or	557
receive copies of the public records requested within a	558
specified period of time but failed to fulfill that promise	559
within that specified period of time.	560
(c) Court costs and reasonable attorney's fees awarded	561
under this section shall be construed as remedial and not	562
punitive. Reasonable attorney's fees shall include reasonable	563
fees incurred to produce proof of the reasonableness and amount	564
of the fees and to otherwise litigate entitlement to the fees.	565
The court may reduce an award of attorney's fees to the relator	566
or not award attorney's fees to the relator if the court	567
determines both of the following:	568
(i) That, based on the ordinary application of statutory	569
law and case law as it existed at the time of the conduct or	570

threatened conduct of the public office or person responsible

for the requested public records that allegedly constitutes a

(B) of this section and that was the basis of the mandamus

failure to comply with an obligation in accordance with division

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action, a well-informed public office or person responsible for	575
the requested public records reasonably would believe that the	576
conduct or threatened conduct of the public office or person	577
responsible for the requested public records did not constitute	578
a failure to comply with an obligation in accordance with	579
division (B) of this section;	580

- (ii) That a well-informed public office or person responsible for the requested public records reasonably would believe that the conduct or threatened conduct of the public office or person responsible for the requested public records as described in division (C)(2)(c)(i) of this section would serve the public policy that underlies the authority that is asserted as permitting that conduct or threatened conduct.
- (D) Chapter 1347. of the Revised Code does not limit the provisions of this section.
- (E)(1) To ensure that all employees of public offices are 590 appropriately educated about a public office's obligations under 591 division (B) of this section, all elected officials or their 592 appropriate designees shall attend training approved by the 593 attorney general as provided in section 109.43 of the Revised 594 Code. In addition, all public offices shall adopt a public 595 records policy in compliance with this section for responding to 596 public records requests. In adopting a public records policy 597 under this division, a public office may obtain quidance from 598 the model public records policy developed and provided to the 599 public office by the attorney general under section 109.43 of 600 the Revised Code. Except as otherwise provided in this section, 601 the policy may not limit the number of public records that the 602 public office will make available to a single person, may not 603 limit the number of public records that it will make available 604

during a fixed period of time, and may not establish a fixed 605 period of time before it will respond to a request for 606 inspection or copying of public records, unless that period is 607 less than eight hours.

- (2) The public office shall distribute the public records 609 policy adopted by the public office under division (E)(1) of 610 this section to the employee of the public office who is the 611 records custodian or records manager or otherwise has custody of 612 the records of that office. The public office shall require that 613 614 employee to acknowledge receipt of the copy of the public records policy. The public office shall create a poster that 615 describes its public records policy and shall post the poster in 616 a conspicuous place in the public office and in all locations 617 where the public office has branch offices. The public office 618 may post its public records policy on the internet web site of 619 the public office if the public office maintains an internet web 620 site. A public office that has established a manual or handbook 621 of its general policies and procedures for all employees of the 622 public office shall include the public records policy of the 623 public office in the manual or handbook. 624
- (F)(1) The bureau of motor vehicles may adopt rules 625 pursuant to Chapter 119. of the Revised Code to reasonably limit 626 the number of bulk commercial special extraction requests made 627 by a person for the same records or for updated records during a 628 calendar year. The rules may include provisions for charges to 629 be made for bulk commercial special extraction requests for the 630 actual cost of the bureau, plus special extraction costs, plus 631 ten per cent. The bureau may charge for expenses for redacting 632 information, the release of which is prohibited by law. 633
  - (2) As used in division (F)(1) of this section:

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- (a) "Actual cost" means the cost of depleted supplies,
  records storage media costs, actual mailing and alternative
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  delivery costs, or other transmitting costs, and any direct
  equipment operating and maintenance costs, including actual
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  costs paid to private contractors for copying services.
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- (b) "Bulk commercial special extraction request" means a 640 request for copies of a record for information in a format other 641 than the format already available, or information that cannot be 642 extracted without examination of all items in a records series, 643 class of records, or database by a person who intends to use or 644 forward the copies for surveys, marketing, solicitation, or 645 resale for commercial purposes. "Bulk commercial special 646 extraction request" does not include a request by a person who 647 gives assurance to the bureau that the person making the request 648 does not intend to use or forward the requested copies for 649 surveys, marketing, solicitation, or resale for commercial 650 purposes. 651
- (c) "Commercial" means profit-seeking production, buying, or selling of any good, service, or other product.
- (d) "Special extraction costs" means the cost of the time spent by the lowest paid employee competent to perform the task, the actual amount paid to outside private contractors employed by the bureau, or the actual cost incurred to create computer programs to make the special extraction. "Special extraction costs" include any charges paid to a public agency for computer or records services.
- (3) For purposes of divisions (F)(1) and (2) of this

  section, "surveys, marketing, solicitation, or resale for

  commercial purposes" shall be narrowly construed and does not

  include reporting or gathering news, reporting or gathering

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individual's	social	security	number	without	otherwise	redacting,	692
encrypting,	or trun	cating the	e social	securit	y number.		693

- (2) A public office or person responsible for a public 694 office's public records that prior to the effective date of this 695 section October 17, 2011, made available to the general public 696 on the internet any document that contains an individual's 697 social security number shall redact, encrypt, or truncate the 698 social security number from that document.
- (3) Divisions (B)(1) and (2) of this section do not apply to documents that are only accessible through the internet with a password.
- (C)(1) An individual may request that a public office or a 703 person responsible for a public office's public records redact 704 personal information of that individual from any record made 705 available to the general public on the internet. An individual 706 who makes a request for redaction pursuant to this division 707 shall make the request in writing on a form developed by the 708 attorney general and shall specify the personal information to 709 be redacted and provide any information that identifies the 710 location of that personal information within a document that 711 contains that personal information. 712
- (2) Upon receiving a request for a redaction pursuant to 713 division (C)(1) of this section, a public office or a person 714 responsible for a public office's public records shall act 715 within five business days in accordance with the request to 716 redact the personal information of the individual from any 717 record made available to the general public on the internet, if 718 practicable. If a redaction is not practicable, the public 719 office or person responsible for the public office's public 720 records shall verbally or in writing within five business days 721

after receiving the written request explain to the individual 722 why the redaction is impracticable. 723

- (3) The attorney general shall develop a form to be used

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  by an individual to request a redaction pursuant to division (C)

  725

  (1) of this section. The form shall include a place to provide

  726

  any information that identifies the location of the personal

  727

  information to be redacted.
- (D) (1) A peace officer, parole officer, probation officer, 729 bailiff, prosecuting attorney, assistant prosecuting attorney, 730 correctional employee, youth services employee, firefighter, 731 EMT, or investigator of the bureau of criminal identification 732 and investigation may request that a public office other than a 733 county auditor or a person responsible for the public records of 734 a public office other than a county auditor redact the address 735 of the person making the request from any record made available 736 to the general public on the internet that includes peace 737 officer, parole officer, probation officer, bailiff, prosecuting 738 attorney, assistant prosecuting attorney, correctional employee, 739 youth services employee, firefighter, EMT, or investigator of 740 the bureau of criminal identification and investigation 741 residential and familial information of the person making the 742 request. A person who makes a request for a redaction pursuant 743 744 to this division shall make the request in writing and on a form developed by the attorney general. 745
- (2) Upon receiving a written request for a redaction 746
  pursuant to division (D)(1) of this section, a public office 747
  other than a county auditor or a person responsible for the 748
  public records of a public office other than a county auditor 749
  shall act within five business days in accordance with the 750
  request to redact the address of the peace officer, parole 751

officer, probation officer, bailiff, prosecuting attorney,	752
assistant prosecuting attorney, correctional employee, youth	753
services employee, firefighter, EMT, or investigator of the	754
bureau of criminal identification and investigation making the	755
request from any record made available to the general public on	756
the internet that includes peace officer, parole officer,	757
probation officer, bailiff, prosecuting attorney, assistant	758
prosecuting attorney, correctional employee, youth services	759
employee, firefighter, EMT, or investigator of the bureau of	760
criminal identification and investigation residential and	761
familial information of the person making the request, if	762
practicable. If a redaction is not practicable, the public	763
office or person responsible for the public office's public	764
records shall verbally or in writing within five business days	765
after receiving the written request explain to the peace	766
officer, parole officer, probation officer, bailiff, prosecuting	767
attorney, assistant prosecuting attorney, correctional employee,	768
youth services employee, firefighter, EMT, or investigator of	769
the bureau of criminal identification and investigation why the	770
redaction is impracticable.	771

(3) Except as provided in this section and section 319.28 772 of the Revised Code, a public office other than an employer of a 773 peace officer, parole officer, probation officer, bailiff, 774 prosecuting attorney, assistant prosecuting attorney, 775 correctional employee, youth services employee, firefighter, 776 EMT, or investigator of the bureau of criminal identification 777 and investigation or a person responsible for the public records 778 of the employer is not required to redact the residential and 779 familial information of the peace officer, parole officer, 780 probation officer, bailiff, prosecuting attorney, assistant 781 prosecuting attorney, correctional employee, youth services 782

employee, firefighter, EMT, or investigator of the bureau of	783
criminal identification and investigation from other records	784
maintained by the public office.	785

- (4) The attorney general shall develop a form to be used 786 by a peace officer, parole officer, probation officer, bailiff, 787 prosecuting attorney, assistant prosecuting attorney, 788 correctional employee, youth services employee, firefighter, 789 EMT, or investigator of the bureau of criminal identification 790 and investigation to request a redaction pursuant to division 791 792 (D)(1) of this section. The form shall include a place to 793 provide any information that identifies the location of the address of a peace officer, parole officer, probation officer, 794 bailiff, prosecuting attorney, assistant prosecuting attorney, 795 correctional employee, youth services employee, firefighter, 796 EMT, or investigator of the bureau of criminal identification 797 and investigation to be redacted. 798
- (E)(1) If a public office or a person responsible for a 799 public office's public records becomes aware that an electronic 800 record of that public office that is made available to the 801 general public on the internet contains an individual's social 802 security number that was mistakenly not redacted, encrypted, or 803 truncated as required by division (B)(1) or (2) of this section, 804 the public office or person responsible for the public office's 805 public records shall redact, encrypt, or truncate the 806 individual's social security number within a reasonable period 807 of time. 808
- (2) A public office or a person responsible for a public 809 office's public records is not liable in damages in a civil 810 action for any harm an individual allegedly sustains as a result 811 of the inclusion of that individual's personal information on 812

any record made available to the general public on the internet	813
or any harm a peace officer, parole officer, probation officer,	814
bailiff, prosecuting attorney, assistant prosecuting attorney,	815
correctional employee, youth services employee, firefighter,	816
EMT, or investigator of the bureau of criminal identification	817
and investigation sustains as a result of the inclusion of the	818
address of the peace officer, parole officer, probation officer,	819
bailiff, prosecuting attorney, assistant prosecuting attorney,	820
correctional employee, youth services employee, firefighter,	821
EMT, or investigator of the bureau of criminal identification	822
and investigation on any record made available to the general	823
public on the internet in violation of this section unless the	824
public office or person responsible for the public office's	825
public records acted with malicious purpose, in bad faith, or in	826
a wanton or reckless manner or division (A)(6)(a) or (c) of	827
section 2744.03 of the Revised Code applies.	828
Sec. 1349.52. (A) As used in this section and in section	829
1349.521 of the Revised Code:	830
(1) "Adult protected consumer" means a protected consumer_	831
who is not a minor protected consumer.	832
(2) "Consumer credit reporting agency" means any person	833
that, for monetary fees, dues, or on a cooperative nonprofit	834
basis, regularly engages in whole or in part in the practice of	835
maintaining consumers' credit information for the purpose of	836
furnishing credit reports to third parties.	837
$\frac{(2)}{(3)}$ "Credit report" means any written, oral, or other	838
communication of any credit information by a consumer credit	839
reporting agency that operates or maintains a database of	840
and the second s	
consumer credit information bearing on a consumer's credit	841

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Sub. H. B. No. 317

As Reported by the Senate Financial Institutions Committee

(4) (9) "Sufficient proof of authority" means	871
documentation that shows a representative has authority to act	872
on behalf of a protected consumer. "Sufficient proof of	873
authority" includes any of the following:	874
(a) An order issued by a court of competent jurisdiction;	875
(b) A lawfully executed and valid power of attorney;	876
(c) A birth certificate, naming the representative as a	877
parent of the protected consumer, in the case of a minor	878
<pre>protected consumer;</pre>	879
(d) A written, notarized statement signed by the	880
representative that expressly describes the authority of the	881
representative to act on behalf of the protected consumer.	882
(10) "Sufficient proof of identity" means information or	883
documentation that identifies a protected consumer or a	884
representative of a protected consumer. "Sufficient proof of	885
<pre>identity" includes any of the following:</pre>	886
(a) A social security number or a copy of a social	887
security card issued by the social security administration;	888
(b) A certified or official copy of a birth certificate	889
issued by an entity authorized to issue the birth certificate;	890
(c) A copy of a driver's license, a state identification	891
<pre>card, or any other government-issued identification;</pre>	892
(d) A copy of a bill, including a bill for telephone,	893
sewer, septic tank, water, electric, oil, or natural gas	894
services, that shows a name and home address.	895
(11) "Other comparable service" means a service for which	896
a receipt of delivery is provided.	897

(B) A (1) Except as provided in division (B) (2) of this	898
section, a consumer may elect to place a security freeze on the	899
consumer's credit report by making a request to a consumer	900
credit reporting agency in writing by certified mail or other	901
comparable service or by any secured electronic method	902
authorized by the consumer credit reporting agency.	903
(2) Security freezes for protected consumers shall be	904
governed by section 1349.521 of the Revised Code.	905
(C) A consumer credit reporting agency shall place a	906
security freeze on a credit report not later than three business	907
days after receiving a request pursuant to division (B) of this	908
section. The consumer credit reporting agency shall send a	909
written confirmation of the security freeze to the consumer	910
within five business days of placing the security freeze and, at	911
the same time, shall provide the consumer with a unique personal	912
identification number or password. The number or password shall	913
not be the consumer's social security number.	914
(D) A consumer may allow the consumer's credit report to	915
be accessed for a specific party or period of time while a	916
security freeze is in place by contacting the consumer credit	917
reporting agency by certified mail or other comparable service,	918
secure electronic method selected by the consumer credit	919
reporting agency, or telephone and requesting that the security	920
freeze be temporarily lifted, and providing all of the	921
following:	922
(1) Information generally considered sufficient to	923
identify the consumer;	924
(2) The unique personal identification number or password	925

provided by the consumer credit reporting agency pursuant to

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division (C) of this section;	927
(3) The proper information regarding the third party who	928
is to receive the consumer credit report or the time period for	929
which the consumer credit report shall be available to users of	930
the credit report.	931
(E)(1) A consumer credit reporting agency that receives a	932
request in writing by certified mail or other comparable service	933
from a consumer to temporarily lift a security freeze on a	934
credit report pursuant to division (D) of this section shall	935
comply with the request not later than three business days after	936
receiving the request.	937
(2) Except as otherwise provided in this section, a	938
consumer credit reporting agency that receives a request by	939
secure electronic method selected by the consumer credit	940
reporting agency, telephone, or another means authorized by the	941
consumer credit reporting agency from a consumer to temporarily	942
lift a security freeze on a credit report pursuant to division	943
(D) of this section shall comply with the request not later than	944
fifteen minutes after receiving the request unless any of the	945
following applies:	946
(a) The consumer fails to meet the requirements of	947
division (D) of this section.	948
(b) The consumer credit reporting agency's ability to	949
temporarily lift the security freeze within fifteen minutes is	950
prevented by an act of God, including fire, earthquakes,	951
hurricanes, storms, or similar natural disaster or phenomena;	952
unauthorized or illegal acts by a third party, including	953

terrorism, sabotage, riot, vandalism, labor strikes or disputes

disrupting operations, or similar occurrence; operational

interruption, including electrical failure, unanticipated delay	956
in equipment or replacement part delivery, computer hardware or	957
software failures inhibiting response time, or similar	958
disruption; governmental action, including emergency orders or	959
regulations, judicial or law enforcement action, or similar	960
directives; regularly scheduled maintenance, during other than	961
normal business hours of, or updates to, the consumer credit	962
reporting agency's systems; or commercially reasonable	963
maintenance of, or repair to, the consumer credit reporting	964
agency's systems that is unexpected or unscheduled.	965
(3) A consumer credit reporting agency shall remove or	966
temporarily lift a security freeze placed on a credit report	967
only in the following cases:	968
(a) Upon consumer request pursuant to division (D) of this	969
section;	970
(b) If the credit report was frozen due to a material	971
misrepresentation of fact by the consumer. If a consumer credit	972
reporting agency intends to remove a security freeze upon a	973
credit report pursuant to division (E)(3)(b) of this section,	974
the consumer credit reporting agency shall notify the consumer	975
in writing at least five business days prior to removing the	976
security freeze on the credit report.	977
(F) A consumer credit reporting agency, when required by	978
the "Fair Credit Reporting Act," 84 Stat. 1128 (1970), 15 U.S.C.	979
1681g(c), to provide a summary of rights, or when receiving a	980
request from a consumer for information about a security freeze,	981
shall provide the following written notice:	982

"Ohio Consumers Have the Right to Obtain a Security

Freeze:

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You may obtain a security freeze on your credit report to	985
protect your privacy and ensure that credit is not granted in	986
your name without your knowledge. You have a right to place a	987
"security freeze" on your credit report pursuant to Ohio law.	988
The security freeze will prohibit a consumer credit reporting	989
agency from releasing any information in your credit report	990
without your express authorization or approval. The security	991
freeze is designed to prevent credit, loans, and services from	992
being approved in your name without your consent. When you place	993
a security freeze on your credit report, within five business	994
days you will be provided a personal identification number or	995
password to use if you choose to remove the security freeze on	996
your credit report or to temporarily authorize the release of	997
your credit report for a specific party or parties or for a	998
specific period of time after the security freeze is in place.	999
To provide that authorization, you must contact the consumer	1000
credit reporting agency and provide all of the following:	1001
(a) Information generally considered sufficient to	1002

- (a) Information generally considered sufficient to identify the consumer;
- (b) The unique personal identification number or passwordprovided by the consumer credit reporting agency;1005
- (c) The proper information regarding the third party who is to receive the consumer credit report or the time period for which the credit report shall be available to users of the credit report.

A consumer credit reporting agency that receives a request 1010 from a consumer to temporarily lift a security freeze on a 1011 credit report shall comply with the request not later than 1012 fifteen minutes after receiving the request. 1013

1042

A security freeze does not apply to circumstances in which	1014
you have an existing account relationship and a copy of your	1015
report is requested by your existing creditor or its agents or	1016
affiliates for certain types of account review, collection,	1017
fraud control, or similar activities.	1018
If you are actively seeking credit, you should understand	1019
that the procedures involved in lifting a security freeze may	1020
slow your own applications for credit. You should plan ahead and	1021
lift a freeze, either completely if you are shopping around, or	1022
specifically for a certain creditor, a few days before actually	1023
applying for new credit.	1024
(C) Everyther otherwise provided in division (E) of this	1025
(G) Except as otherwise provided in division (E) of this	
section, a consumer credit reporting agency shall keep a	1026
security freeze in place until the consumer requests that the	1027
security freeze be removed. A consumer credit reporting agency	1028
shall remove a security freeze within three business days of	1029
receiving a request by telephone or by any other means	1030
authorized by the consumer credit reporting agency for removal	1031
from the consumer when the consumer provides the following:	1032
(1) Information generally considered sufficient to	1033
identify the consumer;	1034
(2) The unique personal identification number or password	1035
provided by the consumer credit reporting agency pursuant to	1035
division (C) of this section.	1030
division (C) of this section.	1037
(H) A consumer credit reporting agency may release a	1038
credit report on which a security freeze has been placed to the	1039
following:	1040
(1) 7	1 0 4 1

(1) A person, or subsidiary, affiliate, or agent of that

person, or an assignee of a financial obligation owing by the

1071

consumer to that person, or a prospective assignee of a	1043
financial obligation owing by the consumer to that person in	1044
conjunction with the proposed purchase of the financial	1045
obligation, with which the consumer has or had prior to	1046
assignment an account or contract, including a demand deposit	1047
account, or to whom the consumer issued a negotiable instrument,	1048
for the purposes of reviewing the account or collecting the	1049
financial obligation owing for the account, contract, or	1050
negotiable instrument. For purposes of this paragraph,	1051
"reviewing the account" includes activities related to account	1052
maintenance, monitoring, credit line increases, and account	1053
upgrades and enhancements.	1054
(2) A subsidiary, affiliate, agent, assignee, or	1055
prospective assignee of a person to whom access has been granted	1056
under division (D) of this section, for purposes of facilitating	1057
the extension of credit or other permissible use;	1058
(3) Any state or local law enforcement agency, trial	1059
court, or private collection agency acting pursuant to a court	1060
order, warrant, or subpoena;	1061
(4) Any fodoral state or local governmental entity	1062
(4) Any federal, state, or local governmental entity,	
agency, or instrumentality that is acting within the entity's,	1063
agency's, or instrumentality's authority;	1064
(5) A state or local child support enforcement agency;	1065
(6) A person seeking to use the information contained in	1066
the consumer's credit report for the purpose of prescreening	1067
pursuant to the "Fair Credit Reporting Act," 84 Stat. 1128	1068
(1970), 15 U.S.C. 1681 et seq.;	1069
(7) Any person or entity administering a credit file	1070

monitoring subscription service to which the consumer has

subscribed;	1072
(8) Any person or entity providing a consumer with a copy	1073
of the consumer's credit report upon the consumer's request;	1074
(9) Any person or entity for use in setting or adjusting a	1075
rate, adjusting a claim, or underwriting for insurance purposes;	1076
(10) Any person or entity acting to investigate fraud or	1077
acting to investigate or collect delinquent taxes or unpaid	1078
court orders provided those responsibilities are consistent with	1079
section 1681b of the "Fair Credit Reporting Act," 15 U.S.C. 1681	1080
et seq.	1081
(I)(1) A consumer credit reporting agency may charge a	1082
consumer a reasonable fee not to exceed five dollars for placing	1083
a security freeze on that consumer's credit report. If the	1084
consumer is a victim of a violation of section 2913.49 of the	1085
Revised Code, the consumer credit reporting agency shall not	1086
charge a fee to place a security freeze on that consumer's	1087
credit report, but that consumer shall send a copy of the police	1088
report related to the violation of section 2913.49 of the	1089
Revised Code to the consumer credit reporting agency.	1090
(2) A consumer credit reporting agency may charge a	1091
consumer a reasonable fee not to exceed five dollars for	1092
removing or temporarily lifting a security freeze on that	1093
consumer's credit report if the consumer elects to remove or	1094
temporarily lift the security freeze on the consumer's credit	1095
report for a specific creditor and may charge a consumer a	1096
reasonable fee not to exceed five dollars if the consumer elects	1097
to temporarily lift the security freeze for a specified period	1098
of time.	1099
(3) A consumer credit reporting agency may charge a	1100

reasonable fee not to exceed five dollars to a consumer who	1101
fails to retain the original personal identification number	1102
provided by the consumer credit reporting agency and must be	1103
reissued the same or a new personal identification number.	1104

- (J) If a security freeze is in place, a consumer credit 1105 reporting agency shall not change any of the following official 1106 information in a credit report without sending a written 1107 confirmation of the change to the consumer within thirty days of 1108 the change being posted to the consumer's file: name; date of 1109 birth; social security number; or address. Written confirmation 1110 is not required for technical modifications of a consumer's 1111 official information, including name and street abbreviations, 1112 complete spellings, or transposition of numbers or letters. In 1113 the case of an address change, the written confirmation shall be 1114 sent to both the new address and to the former address. 1115
- (K) The provisions of this section do not apply to a 1116 consumer credit reporting agency that acts only as a reseller of 1117 credit information by assembling and merging information 1118 contained in the database of another consumer credit reporting 1119 agency or multiple consumer credit reporting agencies and does 1120 not maintain a permanent database of credit information from 1121 1122 which new credit reports are produced, except that the reseller of credit information shall honor any security freeze placed on 1123 a credit report by another consumer credit reporting agency. 1124
- (L) The following entities are not required to place a 1125 security freeze in a credit report: 1126
- (1) A check services company or fraud prevention services 1127 company that issues reports on incidents of fraud or 1128 authorizations for the purpose of approving or processing 1129 negotiable instruments, electronic funds transfers, or similar 1130

Page 40

methods of payments;	1131
(2) A demand deposit account information service company	1132
that issues reports, regarding account closures due to fraud,	1133
substantial overdrafts, automated teller machine abuse, or	1134
similar negative information regarding a consumer, to inquiring	1135
banks or other financial institutions for use only in reviewing	1136
a consumer request for a demand deposit account at the inquiring	1137
bank or financial institution.	1138
(3) A consumer reporting agency with regard to a database	1139
or file that is not a credit report or credit record and that	1140
consists entirely of consumer information concerning, and used	1141
solely for, one or more of the following:	1142
(a) Criminal record information;	1143
(b) Personal loss history information;	1144
(c) Fraud prevention or detection;	1145
(d) Employment screening;	1146
(e) Tenant screening.	1147
(M)(1) The attorney general may conduct an investigation	1148
if the attorney general, based on complaints or the attorney	1149
general's own inquiries, has reason to believe that a consumer	1150
credit reporting agency has failed or is failing to comply with	1151
this section.	1152
(2) In any investigation conducted pursuant to this	1153
section, the attorney general may administer oaths, subpoena	1154
witnesses, adduce evidence, and subpoena the production of any	1155
book, document, record, or other relevant matter.	1156
(3) If the attorney general under division (M)(2) of this	1157

section subpoenas the production of any relevant matter that is	1158
located outside this state, the attorney general may designate a	1159
representative, including an official of the state in which that	1160
relevant matter is located, to inspect the relevant matter on	1161
the attorney general's behalf. The attorney general may carry	1162
out similar requests received from officials of other states.	1163

- (4) Any person who is subpoenaed to produce relevant 1164 matter pursuant to division (M)(2) of this section shall make 1165 that relevant matter available at a convenient location within 1166 this state or the state of the representative designated under 1167 division (M)(3) of this section.
- (5) Any person who is subpoenaed as a witness or to 1169 produce relevant matter pursuant to division (M)(2) of this 1170 section may file in the court of common pleas of Franklin 1171 county, the county in this state in which the person resides, or 1172 the county in this state in which the person's principal place 1173 of business is located a petition to extend for good cause shown 1174 the date on which the subpoena is to be returned or to modify or 1175 quash for good cause shown that subpoena. The person may file 1176 the petition at any time prior to the date specified for the 1177 return of the subpoena or within twenty days after the service 1178 of the subpoena, whichever is earlier. 1179
- (6) Any person who is subpoenaed as a witness or to 1180 produce relevant matter pursuant to division (M)(2) of this 1181 section shall comply with the terms of the subpoena unless the 1182 court orders otherwise prior to the date specified for the 1183 return of the subpoena or, if applicable, that date as extended. 1184 If a person fails without lawful excuse to obey a subpoena, the 1185 attorney general may apply to the court of common pleas for an 1186 order that does one or more of the following: 1187

(a) Compels the requested discovery;	1188
(b) Adjudges the person in contempt of court;	1189
(c) Grants injunctive relief to restrain the person from	1190
failing to comply with section 1347.12 or 1349.19 of the Revised	1191
Code, whichever is applicable;	1192
(d) Grants injunctive relief to preserve or restore the	1193
status quo;	1194
(e) Grants other relief that may be required until the	1195
person obeys the subpoena.	1196
(N)(1) The attorney general has the authority to bring a	1197
civil action in a court of common pleas for appropriate relief	1198
under this section, including a temporary restraining order,	1199
preliminary or permanent injunction, and civil penalties, if it	1200
appears that a consumer credit reporting agency has failed or is	1201
failing to comply with this section. Upon its finding that a	1202
consumer credit reporting agency has intentionally or recklessly	1203
failed to comply with this section, the court shall impose a	1204
civil penalty upon the consumer credit reporting agency of up to	1205
two thousand five hundred dollars for each instance that the	1206
consumer credit reporting agency fails to comply.	1207
(2) Any civil penalty that is assessed under division (N)	1208
(1) of this section shall be deposited into the consumer	1209
protection enforcement fund created by section 1345.51 of the	1210
Revised Code.	1211
(3) In determining the appropriate civil penalty to assess	1212
under division (N)(1) of this section, the court shall consider	1213
all relevant factors, including the degree of the defendant's	1214
culpability, any history of prior violations of this section by	1215
the defendant, the defendant's ability to pay, the effect of the	1216

court's decision on the defendant's ability to continue to	1217
conduct the defendant's business, and whether or not the	1218
defendant acted in bad faith in failing to comply with this	1219
section.	1220
(O) Any consumer credit reporting agency that is found by	1221
the court to have failed to comply with this section is liable	1222
to the attorney general for the attorney general's costs in	1223
conducting an investigation and bringing an action under this	1224
section.	1225
(P) The rights and remedies that are provided under this	1226
section are in addition to any other rights or remedies that are	1227
provided by law.	1228
Sec. 1349.521. (A) (1) A representative of a protected	1229
consumer may elect to place a security freeze on the protected	1230
consumer's credit report in the manner prescribed in division	1231
(B) of this section by making a request to a consumer credit	1232
reporting agency in writing by certified mail or other	1233
comparable service or by any secured electronic method	1234
authorized by the consumer credit reporting agency.	1235
(2) A representative requesting a security freeze on a	1236
protected consumer's credit report shall provide to the credit	1237
reporting agency sufficient proof of authority and, for both the	1238
representative and the protected consumer, sufficient proof of	1239
<pre>identity.</pre>	1240
(B) (1) A consumer credit reporting agency shall place a	1241
security freeze on a credit report not later than thirty days	1242
after receiving a request pursuant to division (A)(1) of this	1243
section and the information required pursuant to division (A)(2)	1244
of this section.	1245

(2) The consumer credit reporting agency shall send a	1246
written confirmation of the security freeze to the address	1247
associated with the protected consumer within five business days	1248
after placing the security freeze.	1249
(C) (1) If a consumer credit reporting agency does not have	1250
a credit report pertaining to a protected consumer when the	1251
consumer reporting agency receives a request under division (A)	1252
(1) of this section related to that protected consumer, the	1253
consumer credit reporting agency shall create a credit record	1254
for the protected consumer and place a security freeze upon the	1255
credit record in accordance with division (B) of this section.	1256
(2) A credit record created under division (C)(1) of this	1257
section shall not be used to consider the protected consumer's	1258
credit worthiness, credit standing, credit capacity, character,	1259
general reputation, or personal characteristics.	1260
(D) A consumer credit reporting agency shall remove a	1261
security freeze placed on a credit report only in the following	1262
<pre>cases:</pre>	1263
(1) If the credit report was frozen due to a material	1264
misrepresentation of fact by the protected consumer's	1265
representative. If a consumer credit reporting agency intends to	1266
remove a security freeze upon a credit report due to a material	1267
misrepresentation, the consumer credit reporting agency shall	1268
notify the protected consumer's representative in writing at	1269
least five business days prior to removing the security freeze	1270
on the credit report.	1271
(2) A protected consumer's representative requests that	1272
the security freeze be removed. A protected consumer's	1273
representative shall provide all of the following when	1274

requesting that a security freeze be removed:	1275
(a) Sufficient proof of identity for both the protected_	1276
<pre>consumer and the protected consumer's representative;</pre>	1277
(b) Sufficient proof of authority to act on the behalf of	1278
the protected consumer.	1279
(3) (a) Upon request of a protected consumer who has	1280
reached sixteen years of age.	1281
(b) A consumer reporting agency shall develop a procedure	1282
by which a minor protected consumer, upon reaching sixteen years	1283
of age, may remove the security freeze created on the minor's	1284
behalf. The procedure shall, at a minimum, require the minor to	1285
provide sufficient proof of identity and age.	1286
(E) A consumer credit reporting agency shall remove a	1287
security freeze within thirty days after receiving a request by	1288
certified mail or other comparable service, secure electronic	1289
method selected by the consumer credit reporting agency,	1290
telephone, or by any other means authorized by the consumer	1291
<pre>credit reporting agency for removal from a protected consumer's</pre>	1292
representative and of receiving the information specified in	1293
division (D)(2) of this section.	1294
(F) A consumer credit reporting agency, when required by	1295
the "Fair Credit Reporting Act," 84 Stat. 1128 (1970), 15 U.S.C.	1296
1681g(c) to provide a summary of rights, or when providing the	1297
written confirmation required under division (B) (2) of this	1298
section, shall provide the following written notice:	1299
"The parent or guardian of a minor under the age of	1300
sixteen or the guardian or conservator of an incapacitated or	1301
protected adult, collectively referred to as a "protected	1302
<pre>consumer" may seek a security freeze to protect the identity of</pre>	1303

a protected consumer and ensure that credit is not	1304
inappropriately granted in the protected consumer's name. In	1305
order to request a security freeze for a protected consumer, the	1306
protected consumer's parent, guardian, or conservator must	1307
present sufficient proof of authority to act on the protected	1308
consumer's behalf. The parent, guardian, or conservator must	1309
also present sufficient proof of identity for the parent,	1310
guardian, or conservator, in addition to proof of identity for	1311
the protected consumer.	1312
In order for the representative of a protected consumer to	1313
request the removal of a security freeze of a protected	1314
consumer, the representative must contact the consumer credit	1315
reporting agency and provide all of the following:	1316
(a) Sufficient proof of identity for both the protected	1317
consumer and the protected consumer's representative;	1318
(b) Sufficient proof of authority to act on the behalf of	1319
the protected consumer.	1320
A minor protected consumer, upon reaching sixteen years of	1321
age, may also request that the security freeze be removed. A	1322
minor protected consumer making such a request must provide	1323
proof of identity and age.	1324
A consumer credit reporting agency that receives a proper	1325
request by certified mail or other comparable service, secure	1326
electronic method selected by the consumer credit reporting	1327
agency, telephone, or by any other means authorized by the	1328
consumer credit reporting agency to remove a security freeze on	1329
a credit report shall comply with the request not later than	1330
thirty days after receiving the request.	1331
A security freeze does not apply to circumstances in which	1332

a protected consumer already has an existing account	1333
relationship and a copy of the protected consumer's credit_	1334
report is requested by the protected consumer's existing	1335
<pre>creditor or its agents or affiliates for certain types of</pre>	1336
account review, collection, fraud control, or similar	1337
activities.	1338
If a protected consumer is actively seeking credit, it	1339
should be understood that the procedures involved in removing a	1340
security freeze may slow any applications for credit. Plan ahead	1341
and remove a freeze a month before actually applying for new	1342
<pre>credit."</pre>	1343
(G)(1) With regard to adult protected consumers, a	1344
consumer credit reporting agency may release a credit report on	1345
which a security freeze has been placed to the following:	1346
(a) A person, or subsidiary, affiliate, or agent of that	1347
person, or an assignee of a financial obligation owing by the	1348
protected consumer, to that person, or a prospective assignee of	1349
a financial obligation owing by the protected consumer, to that	1350
person in conjunction with the proposed purchase of the	1351
financial obligation, with which the protected consumer has or	1352
had prior to assignment an account or contract, including a	1353
demand deposit account, or to whom the protected consumer issued	1354
a negotiable instrument, for the purposes of reviewing the	1355
account or collecting the financial obligation owing for the	1356
account, contract, or negotiable instrument. For purposes of	1357
this paragraph, "reviewing the account" includes activities	1358
related to account maintenance, monitoring, credit line	1359
increases, and account upgrades and enhancements.	1360
(b) A person seeking to use the information contained in	1361
the consumer's credit report for the purpose of prescreening	1362

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(g) Any person or entity for use in any of the following	1390
insurance purposes:	1391
(i) Setting or adjusting a rate;	1392
(ii) Adjusting a claim;	1393
(iii) Underwriting.	1394
(h) Any person or entity acting to investigate fraud or	1395
acting to investigate or collect delinquent taxes or unpaid	1396
court orders provided those responsibilities are consistent with	1397
section 1681b of the "Fair Credit Reporting Act," 15 U.S.C. 1681	1398
et seq.	1399
(i) An individual seeking to remove a security freeze	1400
under division (D)(3) of this section.	1401
(H)(1) Except as provided in division (H)(2) of this	1402
section, a consumer credit reporting agency may charge a	1403
protected consumer's representative the following fees with	1404
regard to protected consumer security freezes:	1405
(a) A consumer credit reporting agency may charge a	1406
protected consumer's representative a reasonable fee not to	1407
exceed five dollars for placing a security freeze on that	1408
protected consumer's credit report. If the protected consumer is	1409
a victim of a violation of section 2913.49 of the Revised Code,	1410
the consumer credit reporting agency shall not charge a fee to	1411
place a security freeze on that protected consumer's credit	1412
report, but that protected consumer's representative shall send	1413
a copy of the police report related to the violation of section	1414
2913.49 of the Revised Code to the consumer credit reporting	1415
agency.	1416
(b) A consumer credit reporting agency may charge a	1417

<pre>protected consumer's representative a reasonable fee not to</pre>	1418
exceed five dollars for removing a security freeze on that	1419
protected consumer's credit report if the protected consumer's	1420
representative elects to remove the security freeze on the	1421
<pre>consumer's credit report.</pre>	1422
(2) A consumer credit reporting agency shall not charge	1423
any fee to any of the following individuals:	1424
(a) A protected consumer representative that represents a	1425
<pre>child in foster care;</pre>	1426
(b) A minor protected consumer, or a minor protected	1427
<pre>consumer's representative, for whom a credit report already</pre>	1428
exists;	1429
(c) An individual seeking to remove a security freeze	1430
under division (D) (3) of this section.	1431
(I) If a security freeze is in place, a consumer credit	1432
reporting agency shall not change any of the following official	1433
information in a credit report without sending a written	1434
confirmation of the change to the protected consumer's	1435
representative within thirty days of the change being posted to	1436
the protected consumer's file: name; date of birth; social	1437
security number; or address. Written confirmation is not	1438
required for technical modifications of a consumer's official	1439
information, including name and street abbreviations, complete	1440
spellings, or transposition of numbers or letters. In the case	1441
of an address change, the written confirmation shall be sent to	1442
both the new address and to the former address.	1443
(J) Divisions (K) to (P) of section 1349.52 of the Revised	1444
Code apply with regard to protected consumer security freezes in	1445
the same manner and with the same effect as security fronzes	1116

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provided for in section 1349.52 of the Revised Code.	1447
Section 2. That existing sections 149.43, 149.45, and 1349.52 of the Revised Code are hereby repealed.	1448 1449
Section 3. Sections 1349.52 and 1349.521 of the Revised	1450
Code, as amended or enacted by this act, shall take effect six	1451
months after the effective date of this act.	1452